



**STRATEGIC  
GOALS  
2017-2022**



Approved by the Board of Directors  
October 23, 2017



## **EXECUTIVE SUMMARY**

Crossroads Children's Mental Health Centre (CCMHC) was established in 1995 to meet the need for intensive and specialized services for children under the age of 12 with mental health issues. Crossroads helps families experiencing the highest level of crisis and severity, delivering long-term family and community benefits by providing families and children with the tools required to effectively address these mental health and behavioural issues.

This Strategic Plan was developed by the Board of Directors, staff, and the Leadership Team.



## MISSION STATEMENT

**The Mission of the Crossroads Children’s Mental Health Centre is to work with children and their families struggling with severe emotional, behavioural and social difficulties. This is accomplished through a wide range of services and targets children up to the age of twelve.**

## OUR CORE VALUES

- **Child Centered & Family Focused.**  
Services are respectful, individualized and based on the needs of the child and family. The child (to the extent possible) and family are included as full participants in the development of the service plan.
- **Community-Based.**  
Services are provided within or close to the child’s home community.
- **Culturally Competent.**  
Responsive to the cultural, racial, and ethnic differences of the population we serve.
- **Committed to Evidence-Based Practices and Promising Practices.**  
As defined by research and determined by the Evidence Based Practices Committee.
- **Professionally Competent.**  
The professional competence of our staff is supported through ongoing support, training, monitoring and supervision.
- **Collaborative and Partnership Focused:** As a community-based organization involved with a number of partners in the Ottawa region, CCMHC is committed to fostering collaborative approaches and partnerships to meet the needs of children and families our region.

