



**2017-2018  
Program Evaluation  
SUMMARY**

Crossroads Children's Centre

## I. WHO ARE WE SERVING?

There were 1143 unique clients served at Crossroads Children's Centre in 1510 programs and/or services

<b>CLIENTS SERVED IN PROGRAMS</b>	<b>Duplicated Clients (to the program)</b>	<b>Unique clients (to the program)</b>	<b>TOTAL</b>
HOMEBASED PROGRAMS (IHBT/CAS/HBDT/IS)	7	288	295
ENHANCED INTENSIVE HOMEBASE`	1	22	25
DAY TREATMENT PROGRAM	0	93	93
SCHOOL-BASED PROGRAM			
Group	0	38	38
Individual	11	241	252
INTENSIVE SERVICES PROGRAM (16 clients)	Included in	HB numbers	above
TAPP-C ASSESSMENT	0	4	4
WRAPAROUND	0	18	18
POLICE REFERRAL			
Intersections	0	11	11
Homebase	0	9	9
IPC	0	1	1
WALK-IN CLINIC	60	459	519
<b>TOTAL</b>	<b>72</b>	<b>896</b>	<b>1265</b>

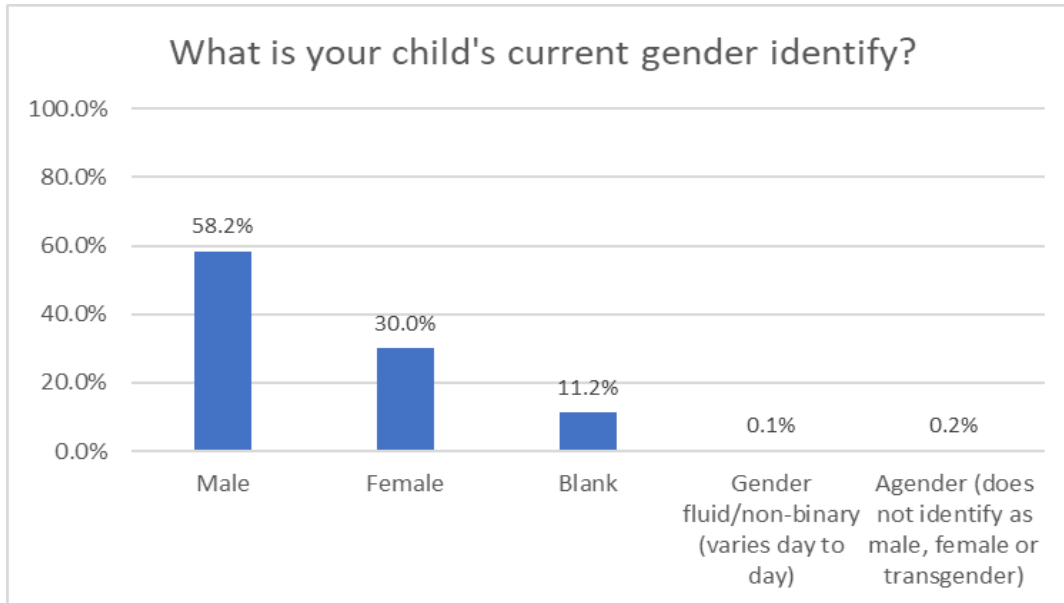
<b>CLIENTS SERVED IN GROUPS/OTHER SERVICES</b>	<b>Duplicated Clients (to the program)</b>	<b>Unique clients (to the program)</b>	<b>TOTAL</b>
Summer Camp	0	27	27
Lego Group	0	3	3
Parent Groups	2	93	95
Zones of Regulation Group	0	7	7
Clinical Services	2	92	94
Occupational Therapy	0	10	10
Psychiatric Assessment	0	2	2
Psycho-educational Assessment	0	7	7
<b>TOTAL</b>	<b>4</b>	<b>241</b>	<b>245</b>

## II. PROFILES OF CHILDREN SERVED

(For ALL program EXCEPT walk-in clinic)

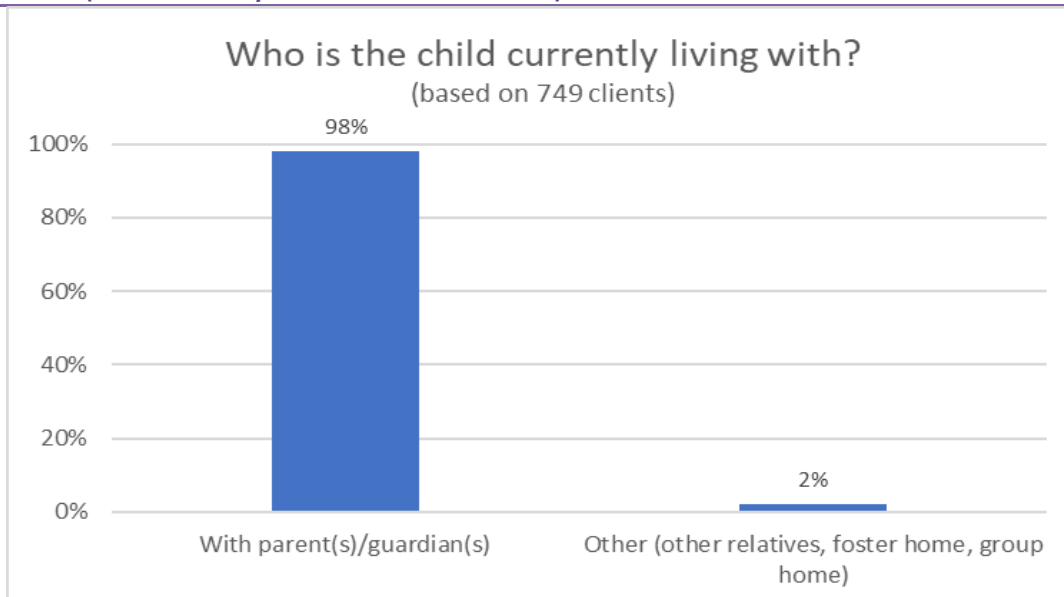
### II.A.1 What is your child's current gender identity?

(as measured by the Data Set in EMHWare)



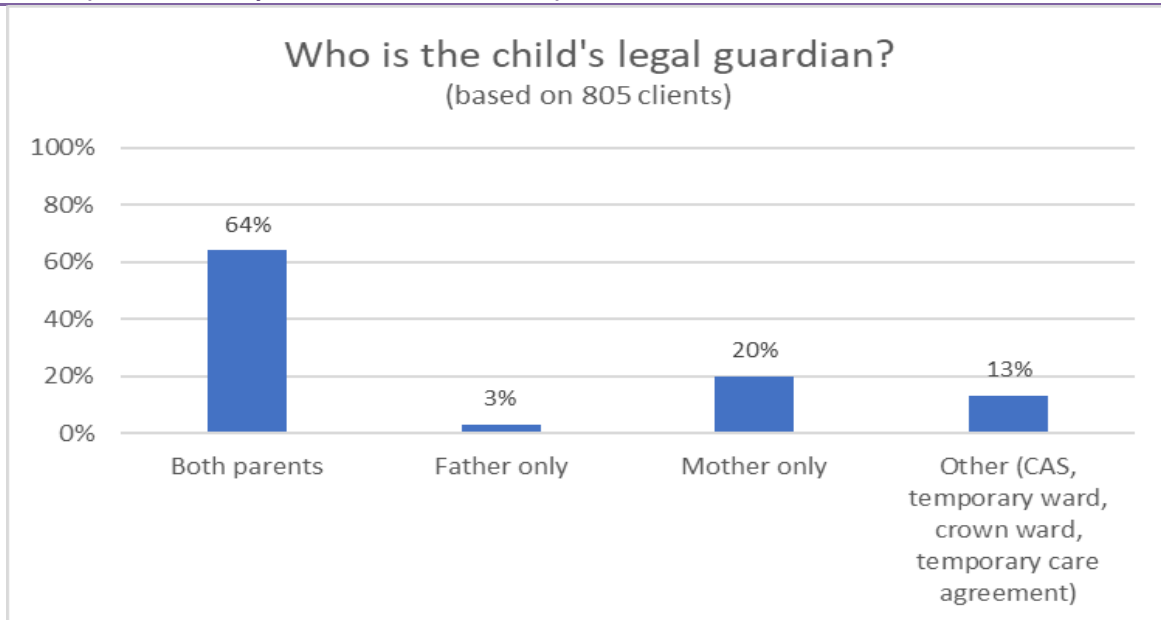
### II.A.2 Who is the child currently living with?

(as measured by the Data Set in EMHWare)



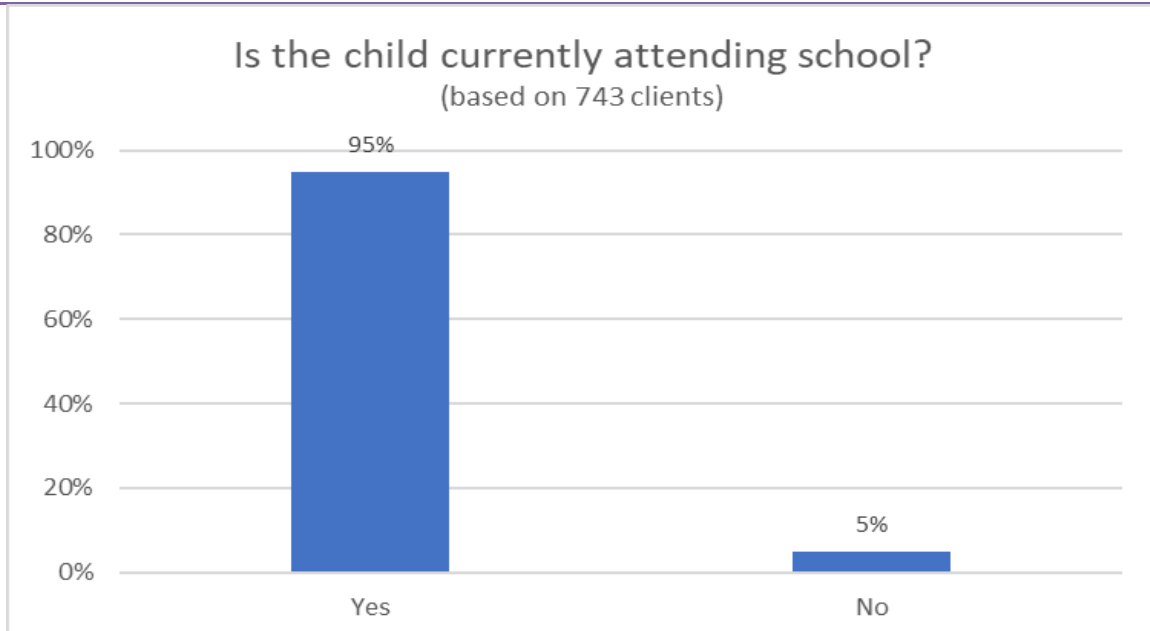
### II.A.3 Who is the child's legal guardian?

(as measured by the Data Set in EMHWare)



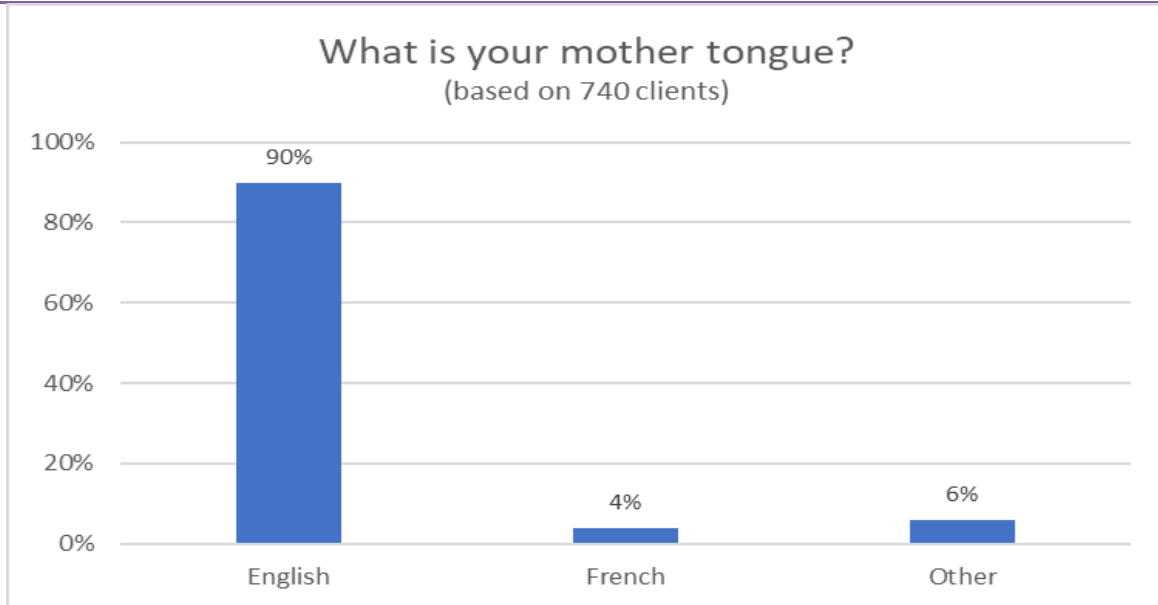
### II.A.4 Is the child currently attending school?

(as measured by the Data Set in EMHWare)



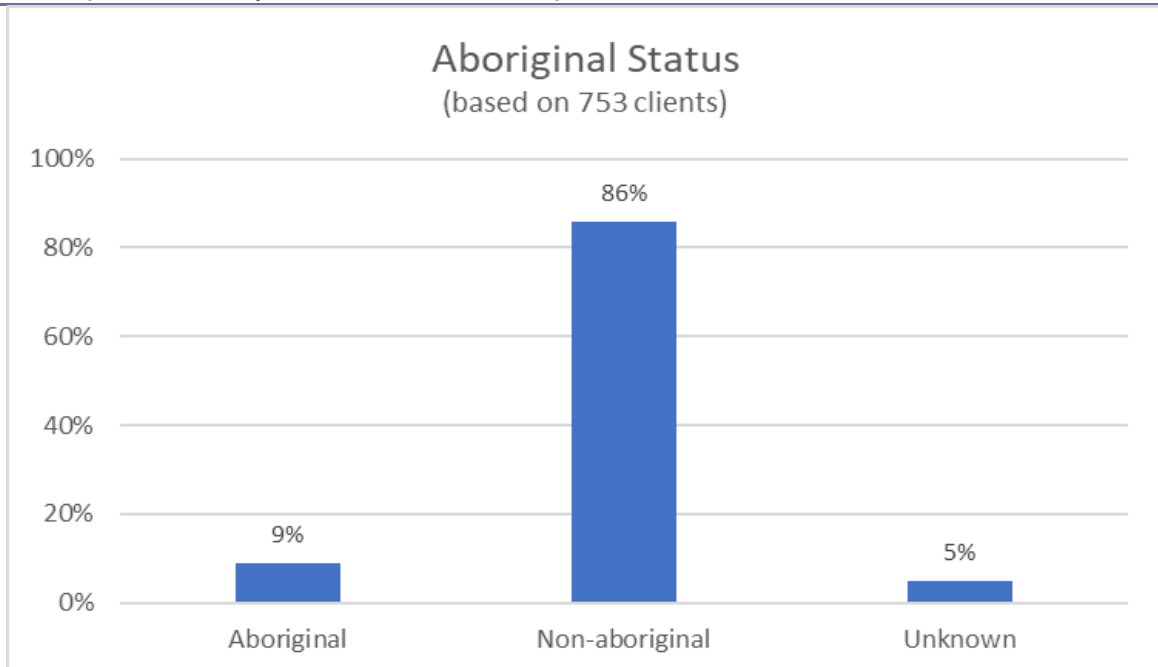
### II.A.5 What is your mother tongue?

(as measured by the Data Set in EMHWare)



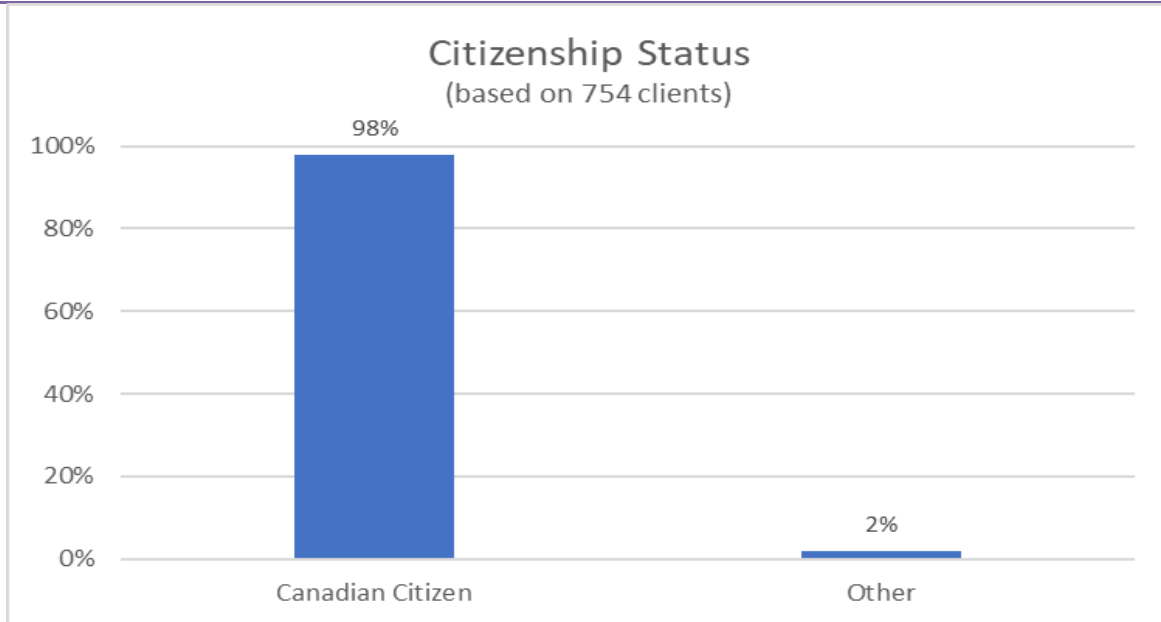
### II.A.6 Aboriginal Status

(as measured by the Data Set in EMHWare)



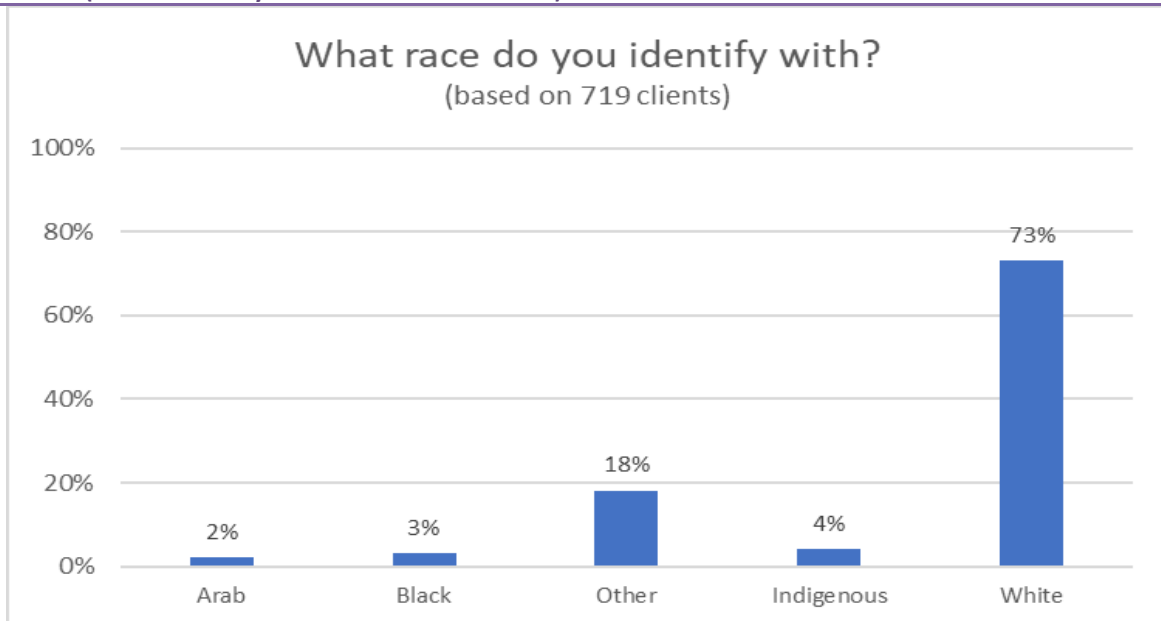
### II.A.7 Citizenship Status

(as measured by the Data Set in EMHWare)



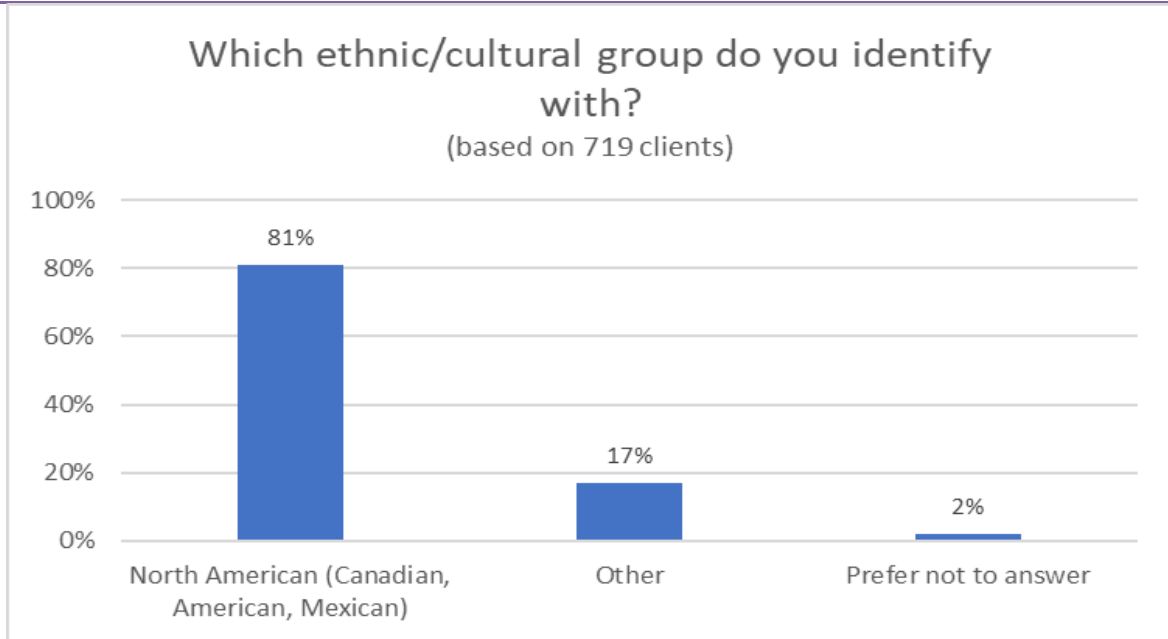
### II.A.8 What race do you identify with?

(as measured by the Data Set in EMHWare)



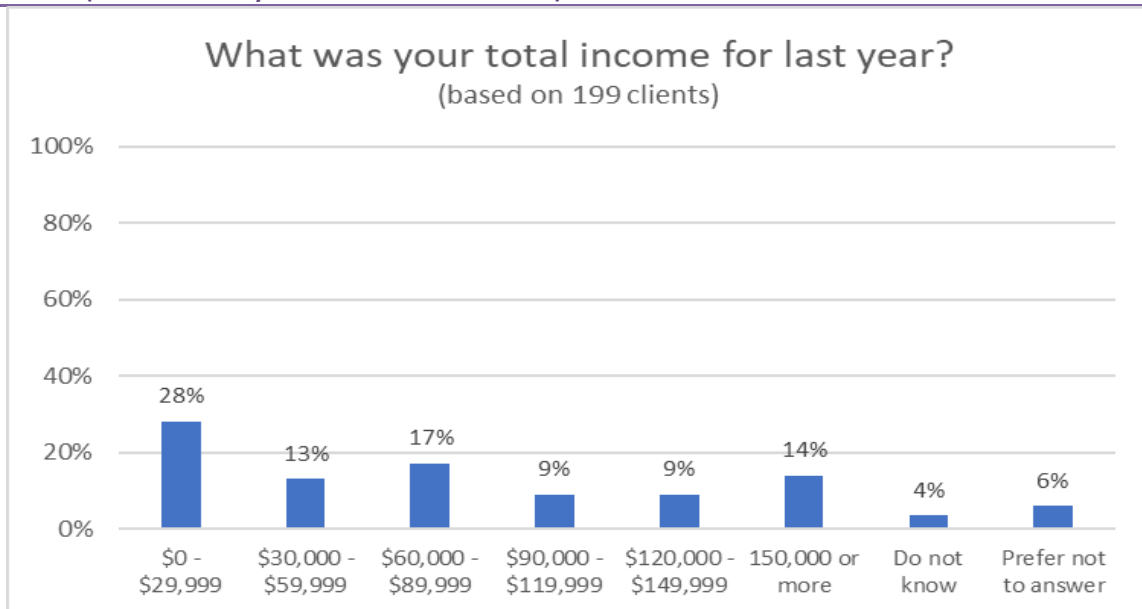
**II.A.9 Which ethnic/cultural group do you identify with?**

(as measured by the Data Set in EMHWare)



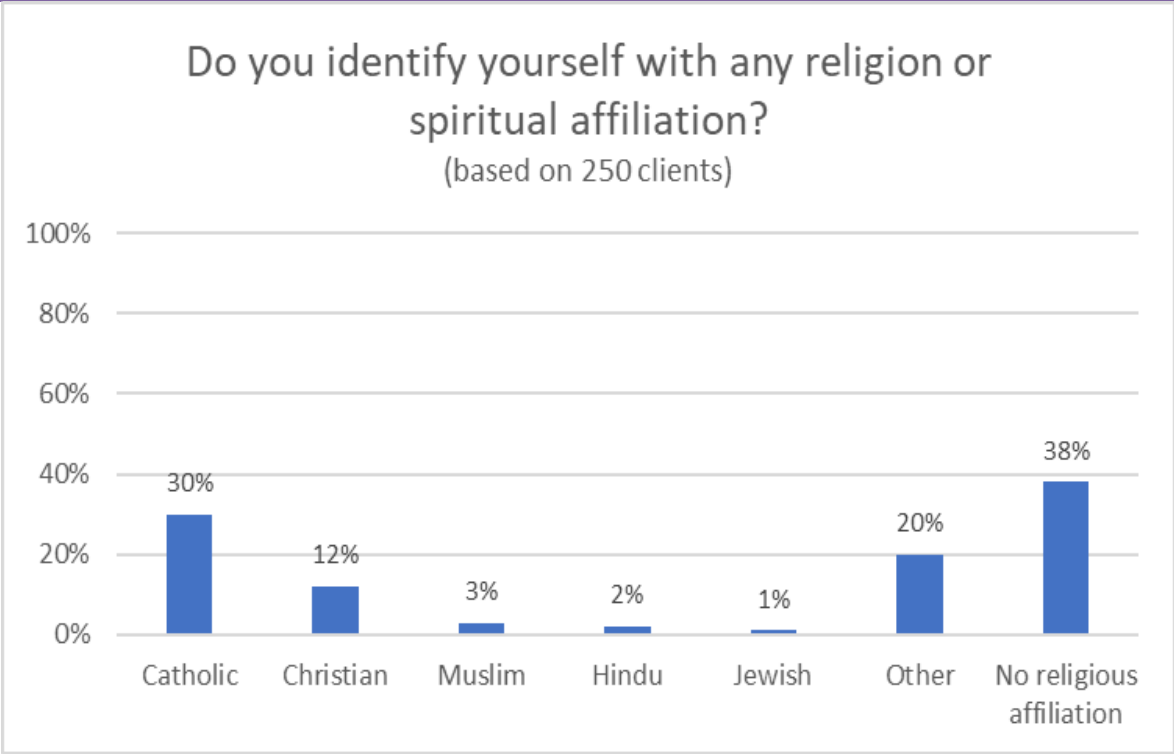
**II.A.10 What was your total income for last year?**

(as measured by the Data Set in EMHWare)



**II.A.11 Do you identify yourself with any religion or spiritual affiliation?**

(as measured by the Data Set in EMHWare)



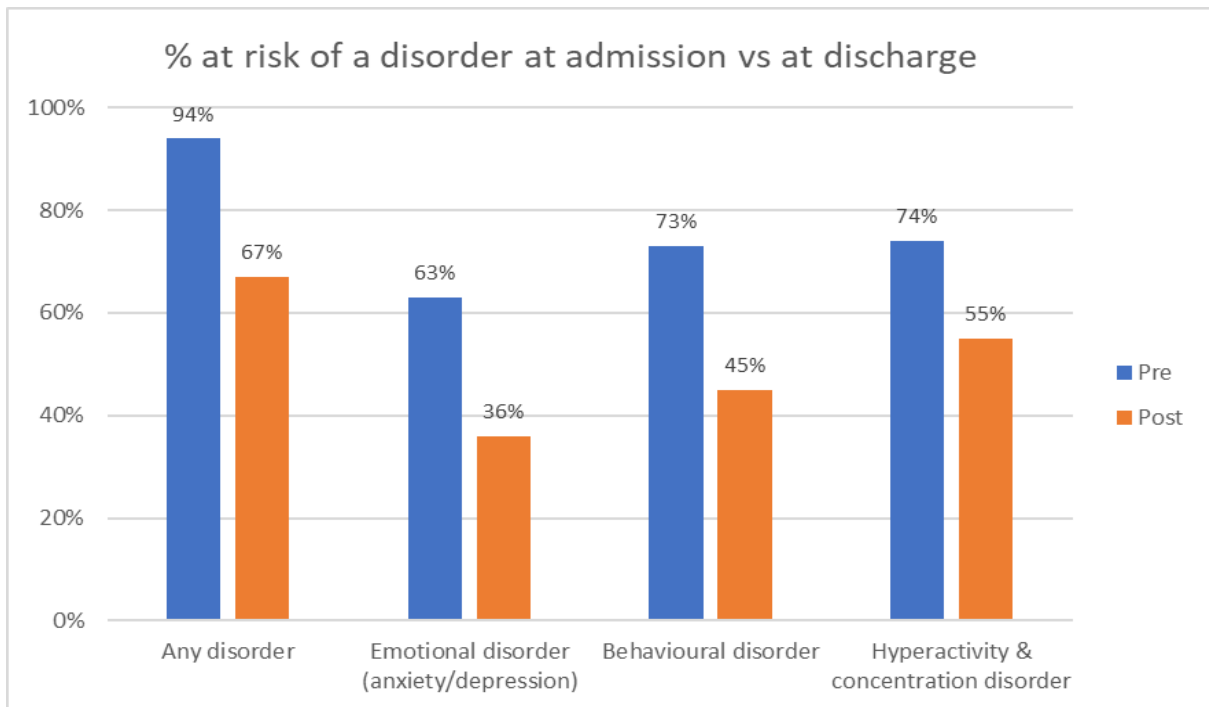
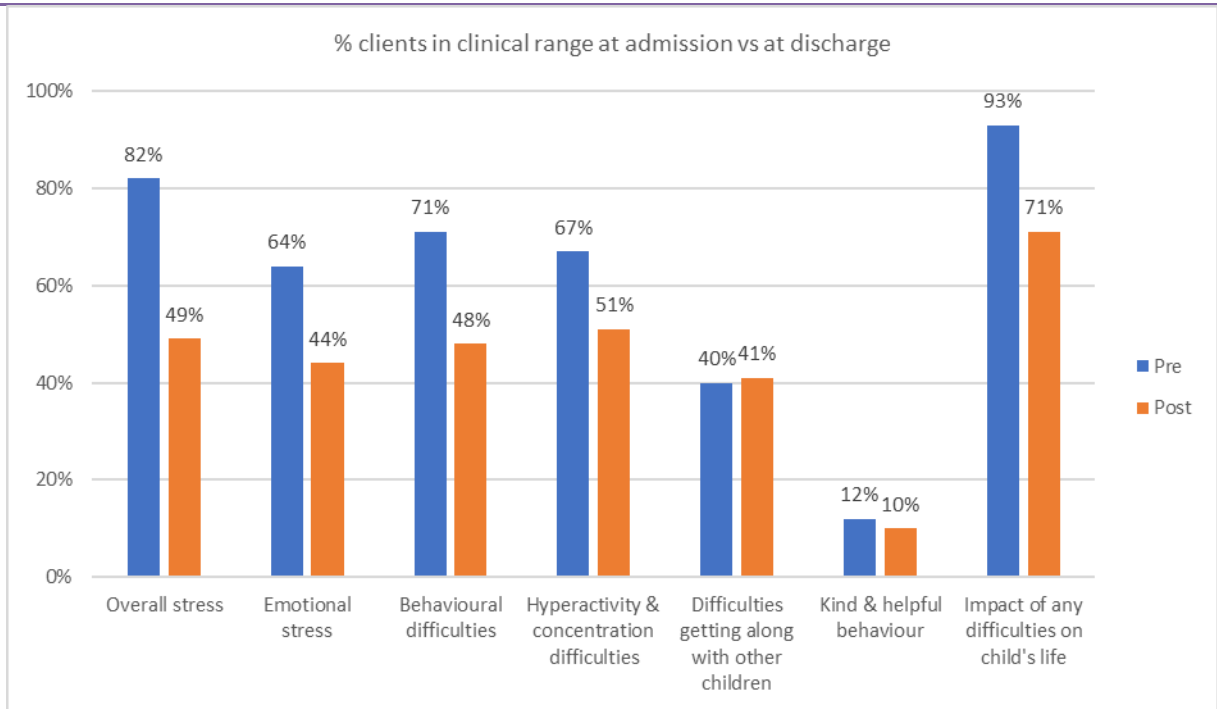


### III. TREATMENT OUTCOMES OF CROSSROADS

#### III.A.1 TREATMENT OUTCOMES - % clients in clinical range at admission vs at discharge

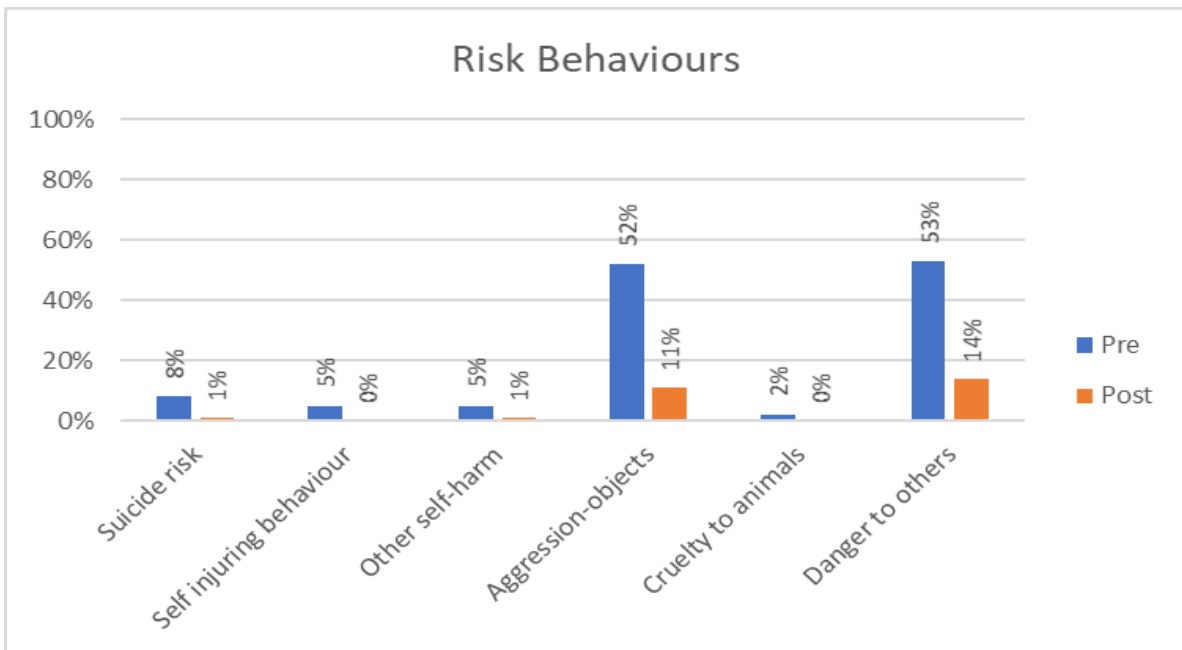
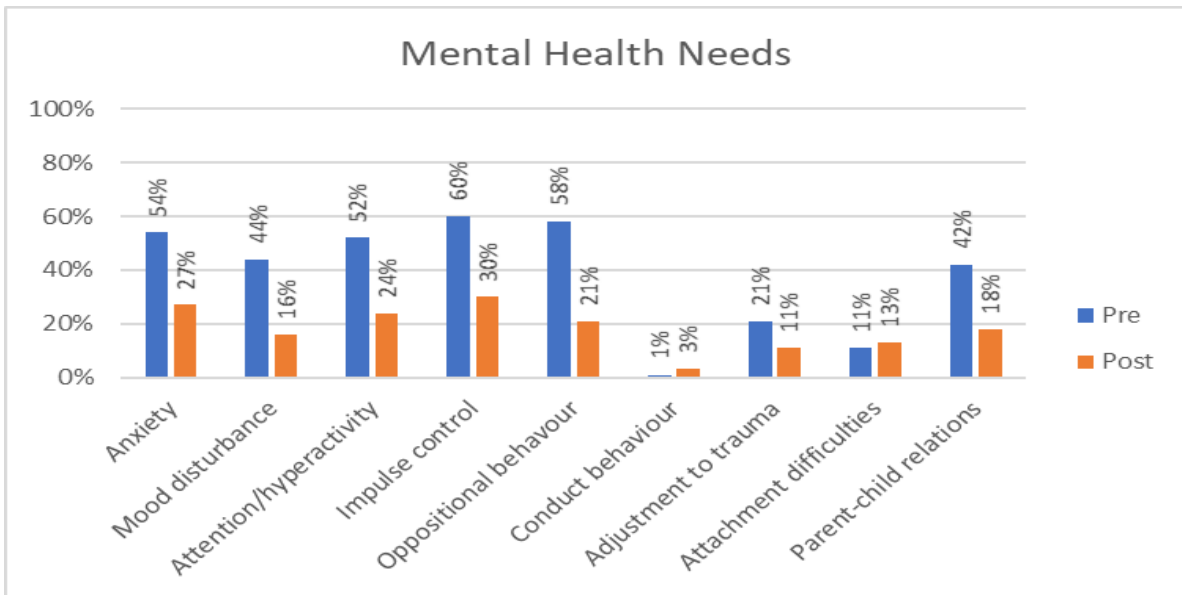
(as measured by the SDQ - Strengths & Difficulties Questionnaire)

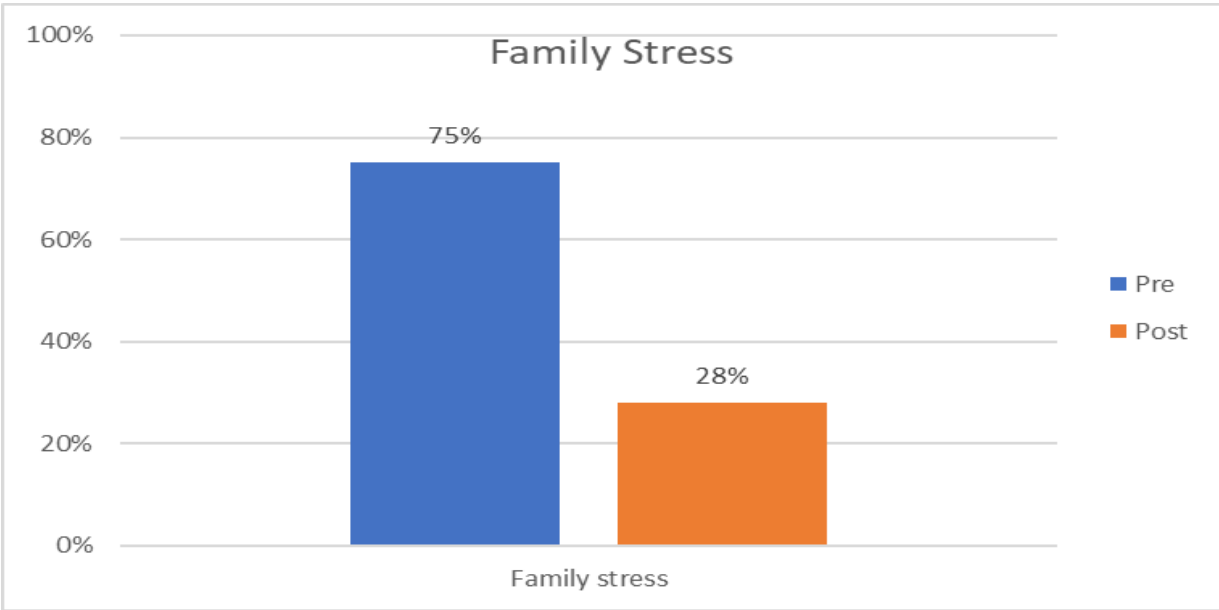
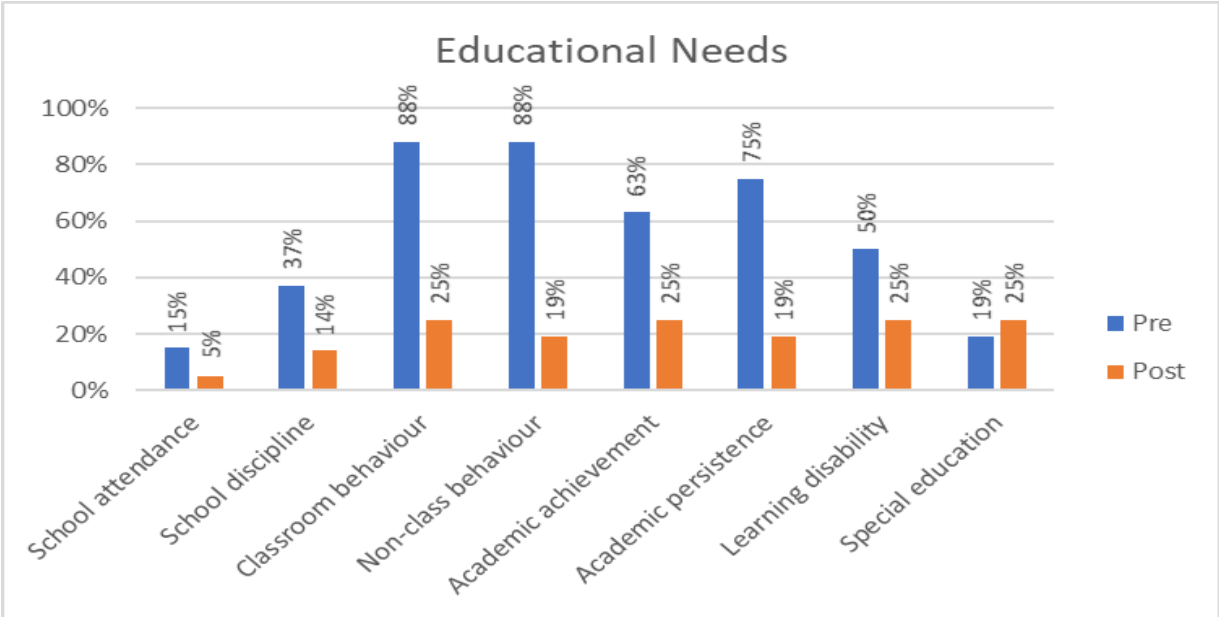
NOTE



**III.A.2 TREATMENT OUTCOMES** - % clients who rated causing problems to causing severe problems at admission vs at discharge

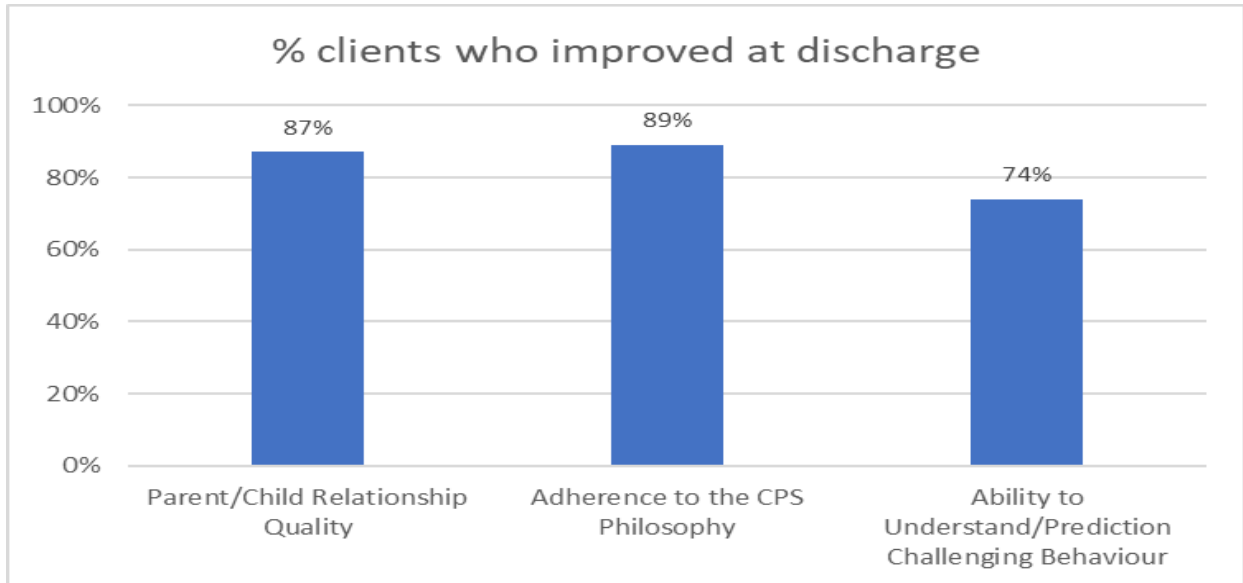
(as measured by the CANS – Child & Adolescent Strengths & Needs)





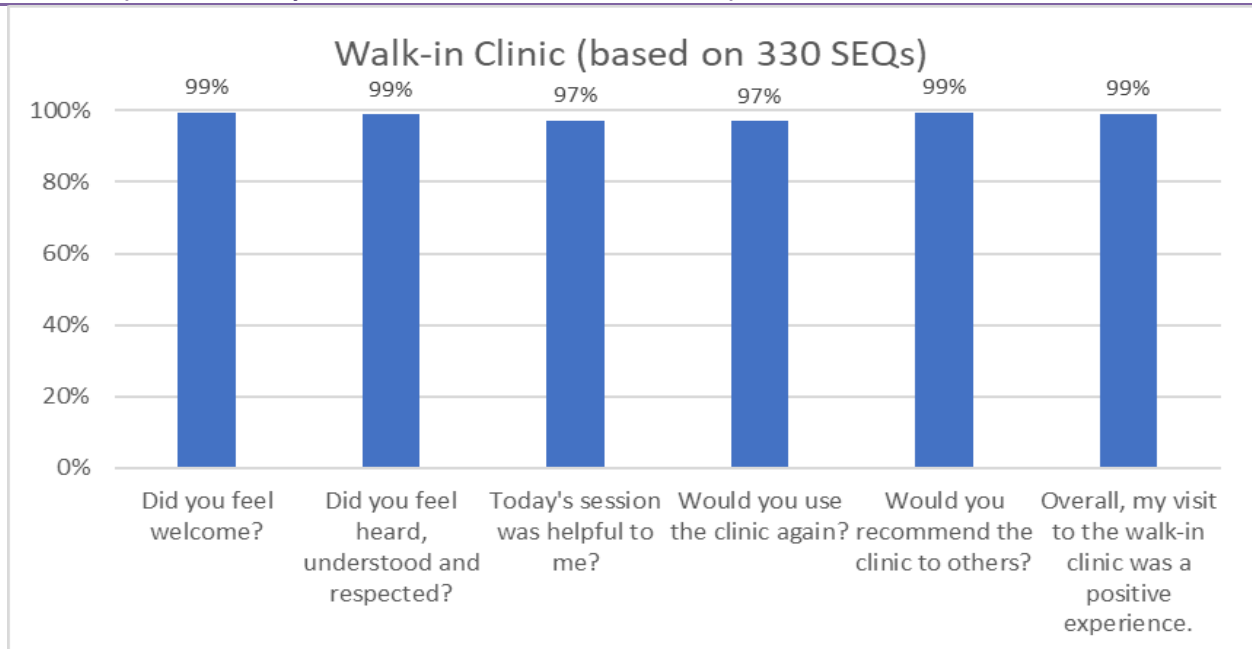
**III.A.3 TREATMENT OUTCOMES - % clients who improved at discharge**

(as measured by the TK-COT A & B – for Parent Groups ONLY)



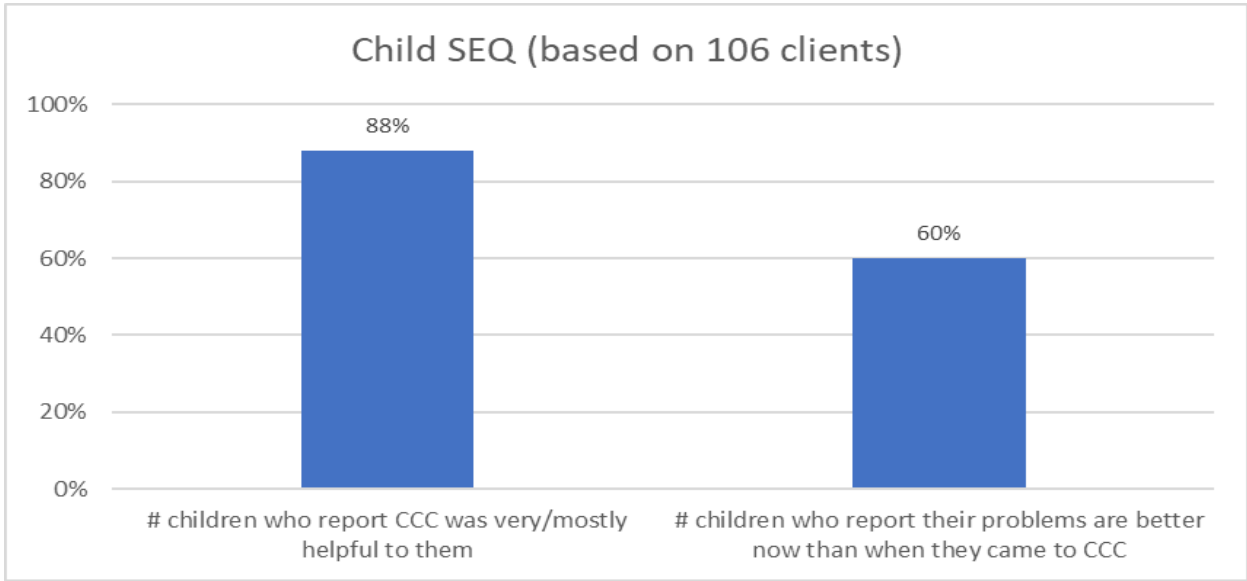
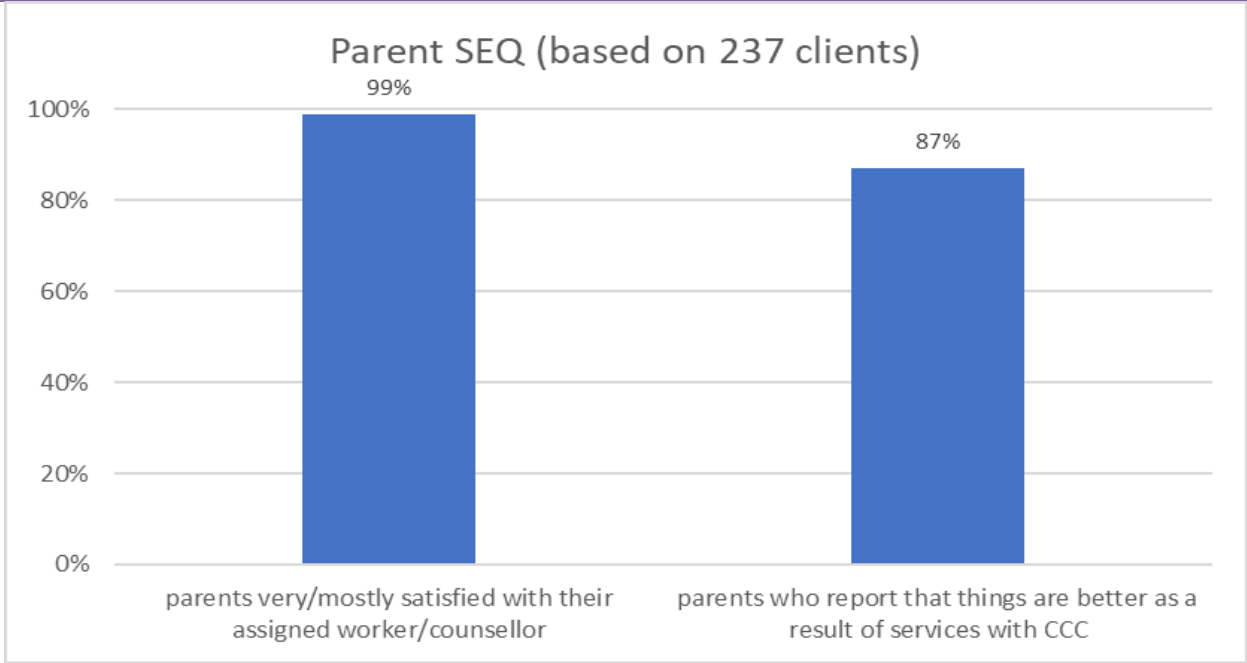
**IV.A.1 Client Satisfaction for Walk-in Clinic**

(as measured by the Service Evaluation Questionnaires)



**IV.A.2 Client Satisfaction for Programs**

(as measured by the Service Evaluation Questionnaires)



**IV.A.3 Client Satisfaction for Parent Group**

(as measured by the Service Evaluation Questionnaires)

